Mon Health Medical Center

Community Health Implementation Plan 2023



Prepared for: Mon Health Medical Center

Prepared by: West Virginia University Health Sciences

Center Health Affairs Institute

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Strategy One: Wig Bank, Lodging Assistance, Gas Cards

Priorities Targeted: The strategies included here are designed to improve the wellbeing of cancer patients in the community by easing financial burdens. MHMC has an established bank of wigs and hats for any cancer patient in the community - they do not have to be receiving treatment at MHMC. MHMC also has processes in place for the nurse navigator to link existing patients to lodging and gas gift cards that will ensure timely access to treatment. MHMC's facilities often draw very rural patients and have provided this financial help to patients who would not have otherwise been able to get to necessary treatment appointments.

Table 1: Wig Bank, Lodging Assistance, Gas Cards

Wig Banl	k, Lodging Assistance, Gas Cards	
Objectives	Continue to provide free wigs, hats, and scarves to community cancer patients, and financial assistance for lodging and travel to MHMC cancer patients.	
Activities	 Assess any needed changes to wig bank procedure: currently, patients contact nurse navigator for access to these supplies Organize interviewees 	
	 Assess any needed changes to gas card procedure: currently, patients who need to travel long distances or who are financially stressed may be provided gift cards at the nurse navigator's discretion 	
	 Assess any needed changes to lodging procedure: currently, the nurse navigator assesses need of each patient and makes lodging arrangements, or, if a patient is receiving treatment several days in a row, can negotiate to obtain rooms at a lower rate or free of charge 	
Planning Partners	MHMC Foundation- Angel FundAmerican Cancer Society	
Implementation Partners	MHMC Foundation- Angel Fund American Cancer Society	
Resources	Angel FundPrivate Donations	
Evaluation Activities	Obtain information from Oncology Nurse Navigator - number of patients utilizing these services are tracked and reported annually to the Cancer Committee	

Point of Contact	Tricia Julian
	julianp@monthhealthsys.org
	• 304-285-2622

Strategy Two: MonHealth Talk and Facebook Live Events

Priority Targeted: The strategy included here is well-established and has been ongoing for some time, and since it is already virtual has carried on despite COVID-19 restrictions. During this cycle, MHMC intends to continue this successful programming, while including some new and relevant topics among those discussed, including some regarding cancer. (Some segments included in this program will also address the health concerns covered later in this report: substance use, abuse, mental health issues, and obesity.)

Table 2: MonHealth Talk and Facebook Live Events

MonHealth Talk and Facebook Live Events	
Objectives	Hold monthly live stream events via Facebook, as well as weekly Mon Health Talk Radio shows. Some of these sessions will have a cancer focus.
Activities	Recruit providers to speak during these eventsAdvertise each event
Planning Partners	MHMC Marketing DepartmentMHMC Physician ServicesWV Radio
Implementation Partners	MHMC Health ProvidersWV RadioContract Videographer
Resources	 Hospital space MHMC Providers' time Prep time for each event Advertising
Evaluation Activities	 Track available FB analytics # viewers reached # appointments made following each event Dates of each event
Point of Contact	MHMC Marketing Department

Strategy Three: Living Beyond Breast Cancer Sessions

Priority Targeted: This strategy targets breast cancer patients ages 45 and younger. Tricia Julian will be the primary instructor of the courses. NPs Jessica Pforr and Sarah Proffitt have offered to assist with two course topics, and guest speakers will be identified for those that remain once planning progresses and dates are established. A \$750 stipend will be paid to MHMC by Living Beyond Breast Cancer program at the close of the four sessions - this will assist with paying for food and other materials. LBBC has also provided supplies for gifting to participants.

Table 3: Living Beyond Breast Cancer Sessions

Living Beyond Breast Cancer Sessions	
Objectives	Host four individual educational sessions for patients ages 45 and younger - program will focus on care after diagnosis of breast cancer.
Activities	Four courses to be held individually: Early Menopause Sex and Breast Care Self-care Long-Term Effects of Breast Cancer Treatment
Planning Partners	 Tumor Registry (for identifying appropriate patients) Mariea Hamm, RN, Breast Health Nurse Navigator MHMC Marketing Department
Implementation Partners	 Mariea Hamm, RN, Breast Health Nurse Navigator Jessica Pforr, APRN, NP-C Sarah Proffitt, FNPBC IT Department
Resources	 Candidate Training (completed) MHMC will provide the space and staff time
Evaluation Activities	Evaluation for each session is provided by LBBC, and results will be assessed by Ms. Julian for any needed additions or changes to future sessions.
Point of Contact	Tricia Julianjulianp@monhealthsys.org304-285-2622

Strategy Four: Free Mammography Days

Priority Targeted: This strategy provides free mammograms to uninsured and underinsured patients in the MHMC service area. In the past this programming has been offered by the MHMC cancer team but has faced some logistical barriers. However, leadership recognizes the extent to which these free screenings can affect health outcomes and is committed to reworking the details and trying again moving forward in this CHNA cycle.

Table 4: Free Mammography Days

Free Mammography Days	
Objectives	Provide free mammograms for uninsured/underinsured patients in MHMC's service area.
Activities	Identify testing dates
	 Promote testing dates via PSAs and on social media
Planning Partners	Foundation- Zelda Stein Weiss Cancer Fund
	MHMC Marketing Department
Implementation Partners	American Cancer Society
	Community Women's Groups
Resources	Community Outreach
	Physician liaisons
Evaluation Activities	Dates of screenings
	# community members screened at each event
	 # referred for follow-up from each event
Point of Contact	Tricia Julian
	julianp@monhealthsys.org
	• 304-285-2622

Strategy Five: Breast Cancer Awareness Day

Priority Targeted: This strategy provides education and activities designed around WV Breast Cancer Awareness Day each October and is not new to the MHMC team. A focus of materials and programming is early detection of breast cancer to improve health outcomes.

Table 5: Breast Cancer Awareness Day

Breast Cancer Awareness Day	
Objectives	Increase breast cancer awareness in community via distribution of educational materials and hosting of activities through the month of October. This includes presentations, information disseminated to women at the time of their mammograms and at their doctor appointments during October and covering this topic on MHMC's Talk Radio.
Activities	 Develop/modify Breast Cancer Awareness presentation
	 Assembly and dissemination of educational materials for bags
	Plan Talk Radio segment re: early detection
Planning Partners	Women's Imaging
	MHMC Foundation
	MHMC Marketing Department
Implementation Partners	Community Outreach
Resources	Radiology Department
	Oncology Department
	American Cancer Society
	Mon Health Equipment & Supply
	Print Materials
Evaluation Activities	Contents of "swag bags"
	# bags distributed
	 # attendees at presentation
	Dates of Talk Radio Segments
	Analytics for Talk Radio if tracked; clicks if shared on social media
Point of Contact	Community Outreach Coordinator

Strategy Six: Local School Partnerships

Priority Targeted: MHMC maintains an ongoing partnership with the Marion and Monongalia County Boards of Education. This initiative grew as a result of previous success at Brookhaven Elementary school, although activities regarding substance use prevention education had to be put on hold during the COVID-19 pandemic. This partnership addresses

many health topics with community youth, including substance use, abuse, and mental health.

Table 6: Local School Partnerships

Local School Partnerships	
Objectives	Improve youth awareness of issues related to substance use, abuse, and mental health.
Activities	 Plan educational presentation for annual school Health Fair
	Coloring Contest related to substance abuse
	 Educational materials disseminated to students and families (currently happening digitally)
Planning Partners	Monongalia County Board of Education
	Marion County Board of Education
	Valley Community Health
Implementation Partners	Monongalia County Board of Education
	Marion County Board of Education
	MHMC Team Members
Resources	MHMC Marketing Department
	Community Outreach
Evaluation Activities	Dates of events
	# attendees of events
	# recipients of disseminated information
Point of Contact	Community Outreach Coordinator

Strategy Seven: Educational Materials - Opioid Use

Priority Targeted: In an ongoing effort to provide relevant educational materials to community members via their primary care clinics, specialists, pharmacists, and more, MHMC will again be incorporating an educational strategy in partnership with all area primary care clinics. This effort will focus on opioid use, abuse, and safe disposal.

Table 7: Educational Materials - Opioid Use

Educational Materials - Opioid Use	
Objectives	Provide educational materials concerning opioid use to all primary care clinics.
Activities	 Identify, develop, and compile needed educational material
	 Develop an educational program that will target school-age children
	 Make these materials available at all health fairs and corporate events
	Participate in Save-a-life Day
	Provide Narcan training at community events
Planning Partners	Valley Community Health
	Monongalia County Schools
	Local law enforcement agencies
	 Monongalia and Marion County Quick Response Team/MAT/FRNC Committees
Implementation Partners	Marketing Department
	Physician Liaisons
	WVU Medicine
	Milan Puskar Health Right
	Office of Drug Control Policy
Resources	Marketing Department
	Physicians' time
	Narcan
Evaluation Activities	 Date/location/# attendees at each event in community or schools
	 # materials/packets/bags disseminated
	# Narcan trainings or kits given
Point of Contact	Community Outreach Coordinator

Strategy Eight: Pregnancy and Infant Loss Support Group

Priority Targeted: MHMC team developed and implemented a Pregnancy and Infant Loss Support Group in 2020. During the initial phase of this program, this support group met online with plans to progress to in person meetings once COVID-19 restrictions were lifted. MHMC staff also uses this opportunity to provide needed resources in the patient's area if telehealth is unavailable to them.

Table 8: Pregnancy and Infant Loss Support Group

Pregnancy and Infant Loss Support Group	
Objectives	Provide mental and emotional health support for families experiencing pregnancy and infant loss via weekly Zoom meetings, with a goal of at least one meeting per week (for 50 weeks of the year) and at least one participant per meeting.
Activities	 Continue to develop program's educational resources and identify participants
Planning Partners	Abby ButlerJennifer Bender
Implementation Partners	Abby ButlerJennifer Bender
Resources	 Zoom account subscription RN or Therapist facilitator's time Laptop or other device to connect visually with group Print materials to be mailed as needed
Evaluation Activities	 Group meeting dates # of participants
Point of Contact	Jennifer Bender

Strategy Nine: Prescription Drug Takeback Day

Priority Targeted: MHMC's pharmacy partners locally with law enforcement agencies and pharmacies to promote and conduct a coordinated take-back day for the community. Residents can take this opportunity to safely dispose of unused or unwanted prescription drugs. MHMC also uses this opportunity to provide sharps containers to local law enforcement agencies.

Table 9: Prescription Drug Takeback Day

Prescription Drug Takeback Day	
Objectives	Provide annual opportunity for safe disposal of unused or unwanted prescription drugs. Provide # sharps containers for law enforcement agencies.
Activities	 Continue to develop program's educational resources
Planning Partners	Abby ButlerJennifer Bender
Implementation Partners	Abby Butler Jennifer Bender
Resources	 Zoom account subscription RN or Therapist facilitator's time Laptop or other device to connect visually with group Print materials to be mailed as needed
Evaluation Activities	 Group meeting dates # of participants
Point of Contact	Jennifer Bender

Strategy Ten: Naloxone Resources

Priority Targeted: MHMC's pharmacy partners locally with law enforcement agencies and pharmacies to promote and conduct a coordinated take-back day for the community. Residents can take this opportunity to safely dispose of unused or unwanted prescription drugs. MHMC also uses this opportunity to provide sharps containers to local law enforcement agencies. Data from this program is reported to Marion county QRT teams.

Table 10: Naloxone Resources

Naloxone Resources	
Objectives	MHMC team intends to continue a Naloxone Resource strategy that currently provides a kit, or a means of obtaining a kit, to ten or more patients per month. This program is conducted in conjunction with staff Peer Recovery Support Specialists.

Activities	 Coordinate with Life Project to provide resources for uninsured patients
	When available, provide free Naloxone kits to patients from the
	University of Charleston School of Pharmacy grant
	 Work with WV Peers to deliver Naloxone kits to patients
	Provide Fentanyl test strips as part of Naloxone kits
Planning Partners	Mosaic Group
Implementation Partners	Monongalia County Health Department
	Mosaic Group
	Milan Puskar Health Right
	WV Peers
	Ascension Services
	Monongalia County DHHR
	University of Charleston
Resources	Hospital staff time
	Hospital space
Evaluation Activities	# patients supported
	 # educational materials given
	# Naloxone kits given
Point of Contact	Dr. Mary Edwards

Strategy Eleven: Medical Nutrition Therapy Program

Priority Targeted: For patients who have an obesity diagnosis, MHMC provides nutrition education via a Medical Nutrition Therapy (MNT) Program. Moving forward this cycle, MHMC wishes to increase the number of individuals participating in this program, both by coordinating with insurance providers to ensure that more patients are eligible, and by working directly with referring providers to increase their awareness of the availability of this program.

Table 11: Medical Nutrition Therapy Program

Medical Nutrition Therapy Program	
Objectives	Increase the number of individuals participating in the MNT program. Prior to COVID-19 restrictions, MHMC was serving 15-20 patients annually with this program, and aims to increase this by 2-5%.
Activities	Fill vacant Outpatient Dietitian position
	 Train all staff in the Diabetes Learning Center about adult weight management
	 Work with referring providers to increase awareness of this program
	 Coordinate with insurance companies to increase coverage of MNT when provided by an RDN
Planning Partners	Diabetes Education Coordinator
	Outpatient Dietitian
Implementation Partners	Diabetes Education Coordinator
	Outpatient Dietitian
	Physician Liaison with Mon Health
	Private Pay insurance companies
Resources	Diabetes Education Coordinator
	 Additional print materials - brochures and marketing tools
	Outpatient Dietitian
	Physician Liaison
	Time
Evaluation Activities	# patients scheduled
Point of Contact	Andrea McCarty

Strategy Twelve: Girls on the Run Sponsorship

Priority Targeted: Girls on the Run is a national program that seeks to empower school-aged girls through local chapters/groups organizing participants from area schools, holding multiple practices/skill-building sessions per week, and hosting a celebratory 5k at the end of the program each spring. Though MHMC has a partnership with a particular area elementary school, they have historically provided sponsorship to the overall program/race for the region. MHMC was a sponsor for the 2021 and 2022 program and has renewed their sponsorship for

2023. MHMC will also provide conference center space for the local GOTR chapter to host their annual coaches' training.

Table 12: Girls on the Run Sponsorship

Girls on the Run Sponsorship	
Objectives	MHMC will provide sponsorship of the GOTR program.
Activities	Identify supplier/order branded items
	Provide sponsorship to local chapter coordinator
	 Provide other marketing materials/logos as needed for inclusion on materials GOTR will prepare
Planning Partners	Local GOTR chapter
	WV Radio
	Monongalia County Schools
Implementation Partners	WV Radio
	MedExpress
Resources	Conference center space (for training)
	Funds for sponsorship
	Funds for swag (?)
	Hospital staff time
Evaluation Activities	# student participants
	• # swag
	Dollar amount donated
Point of Contact	MHMC Marketing Department

Strategy Thirteen: WVU Football "Swag Bags"

Priority Targeted: MHMC is situated in close proximity to West Virginia University's football stadium, and on game days has historically utilized some of its available parking to provide more space for those attending. Taking advantage of this opportunity to provide educational materials to individuals from the community and region, MHMC prepares swag-bags to distribute to all who park in their lot. MHMC plans to disseminate materials during the 2023 football season.

Table 13: WVU Football "Swag Bags"

WVU Football "Swag Bags"	
Objectives	Provide a swag bag of educational literature and health information to each vehicle parked in available spaces during the 2023 football season.
Activities	Compile materials for upcoming season
	 Print materials and assemble bags
	Identify home game opportunities
Planning Partners	Mon Health physicians
	Mon Health Marketing Department
Implementation Partners	Mon Health Auxiliary
	Morgantown Printing and Binding
Resources	Staff time - assembly of bags
	Staff time - dissemination of bags on game days
	Printing costs
	Space - hospital parking
Evaluation Activities	Contents of swag bags
	# swag bags disseminated
Point of Contact	MHMC Marketing Department

Strategy Fourteen: Diabetes Prevention Program

Priority Targeted: MHMC intends to begin a new cohort of National Diabetes
Prevention Program participants using the CDC curriculum/guidance. MHMC will also explore
offering this program in a virtual setting if current standards will support this.

Table 14: Diabetes Prevention Program

Diabetes Prevention Program	
Objectives	Provide proactive education to pre-diabetic patients to prevent complications or diagnosis.
Activities	Scheduled classesEvaluation surveysGuest lectures

	Follow-up conversations at completion of courses
Planning Partners	 Primary Care Providers Diabetes Education Coordinator Population Health Director Cardiology Health Coach
Implementation Partners	Cardiology Health CoachDiabetes Education Coordinator
Resources	 American Diabetes Association In-house diabetes education materials Health Coaches Diabetes Education Coordinator Mon Health provider network Marketing
Evaluation Activities	 Number of participants for each session Number pre-diabetic patients with positive health trends during course and after course completion
Point of Contact	Diabetes Education Coordinator Cardiology Health Coach

Strategy Fifteen: Outpatient Diabetes Counseling

Priority Targeted: MHMC supports diabetes patients in a variety of ways, one of which being outpatient counseling services. This program will support patients with education about prevention and treatment options.

Table 15: Outpatient Diabetes Counseling

Outpatient Diabetes Counseling	
Objectives	Provide consistent follow-up and counseling to patients with diabetes to educate on preventative and treatment options.
Activities	Regularly meet with diabetes patients and provide follow-up/guidance to increase the chance of positive outcomes
Planning Partners	 Primary Care Providers Diabetes Education Coordinator Population Health Director Cardiology Health Coach
Implementation Partners	Diabetes Education Coordinator
Resources	American Diabetes AssociationIn-house diabetes education materials

	 Health Coaches Diabetes Education Coordinator
Evaluation Activities	Continued evaluation of patient outcomesExpansion of patient load
Point of Contact	Diabetes Education Coordinator

Strategy Sixteen: 5k Run/Walk Event

Priority Targeted: MHMC intends to begin a new cohort of National Diabetes
Prevention Program participants using the CDC curriculum/guidance. MHMC will also explore offering this program in a virtual setting if current standards will support this.

Table 16: 5k Run/Walk Event

5k Run/Walk Event	
Objectives	Increase physical activity among community members by hosting a 5k walk/run.
Activities	 Identify course location and needed signage or other materials Identify date Identify staff volunteers Develop any needed marketing materials Develop any needed registration tools Purchase any needed "race swag" Plan food details
Planning Partners	 BOPARC HealthWorks Mylan Park Monongalia County Schools
Implementation Partners	 Girls on the Run American Heart Association
Resources	 Heart and Vascular Department Hospital Foundation Diabetes Education Marketing Department
Evaluation Activities	Date and location of event# participants
Point of Contact	Community Outreach Coordinator

Strategy Seventeen: Mylan Park Sponsorship

Priority Targeted: MHMC gives annually to Mylan Park, which provides funding for local community activities that increase physical activity: Walking on Track and Mon Swim Stars..

Table 17: Mylan Park Sponsorship

Mylan Park Sponsorship	
Objectives	Continue annual sponsorship of Mylan Park, which provides physical activity-based activities to the community.
Activities	Provide annual donation
Planning Partners	Mylan Park
Implementation Partners	Mylan Park
Resources	Funds for sponsorship
Evaluation Activities	 # of youth athletes reached (if these funds provide specific things, like gear)
Point of Contact	Community Outreach Coordinator